

QUALITY MANAGEMENT SYSTEM

Date: 01/01/2018 Rev.0

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INTEGI S.A. is a company engaged in the design and manufacture of knurling and rotary broaching tools who, adapting itself to the quality-productivity needs of a market which is becoming more and more competitive, has a Quality Management System according to the International Norm UNE-EN-ISO 9001:2015.

The Direction declares its engagement to fulfill the requirements and encourage quality at INTEGI S.A. with the goal of achieving the following:

- Since customers are a concerned party and an essential asset of the company, the fulfillment of their expectations and needs is a very important goal for us.
- The Quality management system is oriented towards continuous improvement. Mistakes need to be used to learn and their sources or causes need to be eliminated.
- The Direction takes responsibility for the exercise of leadership in a way that should produce the required improvements in order to achieve the goals of Quality.
- The Direction commits to the fulfillment of the continuous improvement of the the Quality Management System.
- Participation of all the staff of the company is equally important. Therefore, information and communication exchanges as well as a good work atmosphere are essential.

Integi's Direction guarantees that the Quality Policy is communicated to all the concerned parties. The direction also verifies through internal audits that the Quality System improves continuously its efficacy and suitability.

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